



## Patient-Centered Medical Home Stakeholder Council

### Meeting Minutes

August 20, 2014

CSI Conference Room, Helena, and via phone

#### **Members present**

**Dr. Jonathan Griffin**, Chair, St. Peter's Hospital

**Dr. Monica Berner**, Vice-Chair, Blue Cross Blue Shield of Montana

**Paula Block**, Montana Primary Care Association

**Carla Cobb**, RiverStone Health

**Mary Noel**, Managed Care Bureau, Department of Public Health & Human Services

**Todd Harwell**, Public Health and Safety Division, Department of Public Health & Human Services

**Dr. Jay Larson**, South Hills Internal Medicine

**Dr. Joe Sofianek**, Bozeman Deaconess Health Group

**Dr. Janice Gomersall**, Community Physicians Group, Mountain View Family Medicine and Obstetrics

**Dr. Thomas H. Roberts**, Montana Health Co-op

#### **Members absent**

**Todd Lovshin**, PacificSource Health Plans

**S. Kevin Howlett**, Tribal Health and Human Services, Confederated Salish & Kootenai Tribes

**Lisa Wilson**, Montana Family Link

**Dr. Jeffrey Zavala**, St. Vincent's Hospital

**Dr. Larry Severa**, Billings Clinic

**Sen. Mary Caferro**, State of Montana (Ad Hoc Member)

**Rep. Ron Ehli**, State of Montana (Ad Hoc Member)

**Richard Opper**, MT Department of Public Health and Human Services (Ad Hoc Member)

#### **Interested Parties**

**Janice Mackensen**, Mountain-Pacific Quality Health

**Dr. Jonathan Weisul**, Allegiance Benefit Plan Management

**Jody Haines**, Providence Health System

**Craig Hepp**, Billings Clinic

**Kris Juliar**, AHEC/Office of Rural Health

**Bill Warden**, Lobbyist for St. Peter's, Benefis and Bozeman Deaconess Hospitals

**Mike Foster**, Regional Director of Advocacy, St. Vincent Healthcare/Montana Catholic Hospitals

**Kelly Gallipeau**, Kalispell Regional Health Center

**Lara Shadwick**, American Cancer Society

**Kristin Pete**, Glacier Medical Associates

**Aidan Myhre**, Pfizer

**Mary LeMieux**, Medicaid Division, Department of Public Health & Human Services

**Jo Thompson**, Medicaid Division, Department of Public Health & Human Services

**Lisa Underwood**, Montana Primary Care Association

**Adam Smith**, Providence Health System

**Patrick Van Wyk**, Psychological Resident, St. Peter's Hospital

#### **CSI Staff Present**

Amanda Roccabruna Eby

Christina Goe

Adam Schafer

Catherine Wright (Minutes recorder)

**Welcome, introductions, agenda review, announcements, minutes approval**

Meeting called to order at 1:03 pm. Amanda R. Eby conducted roll call. Dr. Griffin opened with the following discussion point: What action, if any, should the stakeholder council take if a particular member has less than 50% participation? (This is a renewed concern due to the low Council response to the final vote for the Quality Metrics rule.) The council recommended that Amanda should contact (for a 2<sup>nd</sup> time) any members with less than 50% participation and remind them of the expectations of council membership. Then, if necessary, individual council members may be asked to make follow-up calls. Dr. Monica Berner moved and Todd Harwell seconded a motion to approve the July 16, 2014 minutes. The minutes were approved unanimously.

**Discuss Mission Statement and Charter**

While progress is being made on the development of a Mission Statement, it still needs refining and further discussion. The draft Charter was presented to the group. CSI staff reminded attendees that the overarching purpose of the Charter is to add formality and substance to the Council.

**ACTION ITEM:** *Council members were asked to do a final review of the Mission Statement/Charter and provide comments within the next 3 weeks so a final draft can be prepared for the September meeting.*

**Discuss Work Plan and Timeline**

CSI staff continued the discussion about the [timeline](#) for the work plan and certain upcoming deadlines between now and the March 2015 report to CSI. First, Amanda reported on the survey she sent to the provisional practices to gauge their overall status and determine how many will need more time beyond December 2014 to receive recognition. She received only 14 survey responses from the 40 provisionally qualified practices. Amanda will follow-up for a reply from the non-respondents. The group considered and approved granting certain provisionally qualified practices a 6-month extension from the Dec. 2014 deadline. The practice must provide CSI with a formal request and the reasons for an extension. CSI will also need to establish a deadline for the practices to apply for the extension.

**Council vote:** Dr. Roberts and Dr. Larson moved and Dr. Berner seconded a recommendation to the Commissioner to amend the rule to grant a 6-month extension, if necessary, to provisionally qualified practices that cannot meet the December 2014 deadline. CSI will file the amendment the rule in October. The vote passed unanimously.

The following additional changes were made to the timeline:

**August:**

- **Extended the Sept. 1 deadline to Oct. 1** for comment to the draft payer rule
- **Council will bring ideas for Mar. 2015 report content in Sept. and continue discussion in Oct/Nov**
- **Move formal application distribution to late Sept.**

**September:**

Payment Standard rule will be filed in Oct. (not Sept)  
Education subcommittee will convene in Jan 2015 (not Sept)

**ACTION Item:** *Amanda will distribute to the Stakeholder Council the formal application for their review and comments and prepare a final version for approval at the September meeting.*

**ACTION Item:** *The group was asked to submit their final comments and changes to the timeline to Amanda via email before the Sept. meeting. She will make the above changes (and any additional ones) and present a red-lined revision at the September meeting.*

Finally it was decided to hold a 3-hour October Stakeholder Council meeting to allow more time to discuss the specific details of the March 2015 report. Dr. Berner stressed the importance of having a specific agenda with quantified objectives and “deliverables.” In person attendance, instead of by phone, was encouraged.

### **Payer Subcommittee Report**

Dr. Griffin reviewed the idea behind the letter of intent referenced in New Rule 1. Christina Goe reviewed the rest of the draft proposed rule, reminding the Council that the type of payment methods are flexible and further discussion is needed on which group of patients payers will include in their report to the CSI. Dr. Weisul confirmed his support of ER visits and hospitalization as utilization measures and reminded members that payer contracts are generally with the healthcare system and not the individual providers therefore it's important to continue to improve communication between the two.

**ACTION ITEM:** *Council was asked to submit any further comments on the Payer rule to Dr. Griffin, Christina Goe, or Amanda Eby.*

### **Quality Metrics Subcommittee Report**

Dr. Griffin began with the topic of the reporting standard, specifically aggregate vs. patient-level data. The CSI is consulting with NASHP, IT staff and other experts, and other states ( Dr. Roberts suggested, Minnesota) for guidance on best practices to be presented at the next meeting. Also, it was suggested that IT staff from the healthcare systems represented on the Council attend the next Quality Metrics subcommittee meeting.

Dr. Roberts shared his concern about the Quality Metrics Guidance and requested further discussion. In his opinion, although aggregate data may not be as useful as the practice-level specific with control information and specific patient data, it is adequate for our current purposes. Patient-level data reporting will be more burdensome for practices to supply. In his opinion, it is important to remember that the goal of this PCMH program is to encourage the provision of better care by developing guidance that works best for the practitioners and the patients they care for. Further discussion on the issue was delayed until more work could be done in the subcommittee.

**ACTION ITEM:** *Amanda will poll the Stakeholder council to schedule a 2-hour September subcommittee meeting with council members and IT staff to further discuss the QM guidance.*

**SIM Grant Update**

Christina Goe told the Council this is a Design Grant for Health Care Quality Improvement for Montana submitted by the Governor's Office with participation from CSI. PCMH is included with a request for possible funding for consultants to assist with data collection. Grant winners may be announced in October.

**Public Comment**

None

**Future meetings**

The Payer and Quality Metrics subcommittees will be scheduled the week before the council meeting. The times for each meeting will be announced via email when they are confirmed.

The next PCMH Stakeholder Council meeting is September 17<sup>th</sup> at the CSI.

Meeting adjourned at 2:53 pm.